



Office of the Pr. Chief Commissioner of Income Tax
Andhra Pradesh & Telangana
10th Floor, Income Tax Towers, AC Guards, Hyderabad-500 004
Tel No. 040 23425475, Fax: 23241427/23240403

F.No.Pr.CCIT/Estt/E-Office/2021-22

Dated: 13.06.2022

To

- 1) All the Heads of Departments/Offices,
Andhra Pradesh & Telangana Region.
- 2) Nodal Team of e-Office,
AP & TS, Hyderabad.

Sir/Madam,

Sub. : Implementation of e-Office in the Income Tax Department – Creation
of Technical team- Reg

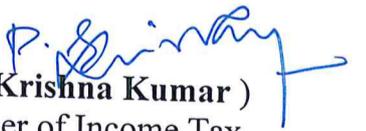
Ref: DIT(HRD) , New Delhi Letter in F.No. HRD/Admn./22-23, dated
02.06.2022.

Please refer to the above.

In this connection, I am directed to forward herewith the letter received from DIT(HRD), New Delhi with regard to constitution of technical team for resolving technical/procedural issues faced by the e-office users and also a initiation of dedicated helpline to attend e-office queries.

In this regard, I am directed to request the users to contact the technical team for resolving the issues.

Yours faithfully,


(P.Krishna Kumar)
Dy. Commissioner of Income Tax,
(Hqrs)(Admn)
O/o Pr.CCIT,AP & TS, Hyderabad.

20760



Government of India

Directorate of Income Tax (HRD)

Central Board of Direct Taxes

2nd Floor, Jawaharlal Nehru Stadium, New Delhi-110003



F. No. HRD/Admn./22-23/

Dated: 02.06.2022

To

All Pr. CCsIT/Pr. DGsIT
All CCsIT/DGsIT



Dear Sir/Madam,

Sub: - Implementation of e-office in the Income Tax Department – reg.

I have been directed to inform you that in order to resolve any technical/procedural issues that are being faced by the e-office users, a technical team has been constituted by directorate of HRD which is the nodal authority for e-office implementation.

The team shall include the following members:

1. Shri Harvinder Kumar, DDIT(S), HRD – 9891270688
2. Shri Akshat (System Administrator (NIC) – 8962623142
3. Shri Ankur Bhatia (Help Desk support) – 9718790565
4. Shri Vivek Shukla (Help Desk support) - 7737500525

The e-office users are requested to contact the above Team for resolving any issues related to e-office.

Also, a dedicated helpline no. **011-21420422** has been made functional to attend to all the queries from the users of the Department.

This is for your kind information.

Yours faithfully,

02/06/22
(Gaurav Bansal)
Jt. DIT(e-office/APAR)
HRD, CBDT

Copy to:- Data base cell with the request to upload this on the irsofficeronline.

CET (OSD) (Admn)
✓

2/6/22
DIT(A)

Praveen